

Vocollect Case Study - Affiliated Foods

Affiliated Foods is a leading wholesale distribution cooperative that supplies more than 700 member grocery stores & restaurants in Texas, Oklahoma, & five other states.

Business Challenges & Goals

Business Challenges

- Business growth created increase in volume & inventory, magnifying existing problems
- Existing paper system was chaotic and messy
- Harsh environments - refrigerator & freezer areas in the DC as well as extreme outdoor weather

Goals

- Improve shipping accuracy to 700+ customer stores
- Increase fork truck worker productivity
- Timely dock door turn to avoid carrier delays

Vocollect Solution & Results

Applications

- Fork Truck: Put-away & Replenishment
- Piece & Case Picking
- Backstocking: Replenishment of Piece Picking Locations

Installation

- Real time interface with AquiTec WMS
- Vocollect VoiceDirect®, Talkman® T2 Mobile Computing Devices, Standard SR-20 Headsets, and SR-30 Freezer Rated Headsets

Results

- Accuracy improved to 99.75%
- Productivity in fork applications increased by 24%
- Fork truck driver staff reduced by 16%
- Clerical & support staff reduced by 37%
- Training time reduced by 66% - From three days to one
- Staff turnover rate reduced by 66%



"Interleaving gave us the capability for one fork driver to do multiple applications. Let downs, put-aways, as well as slot moves...without going back to the dock."

*Kevin Fortenberry
IT Operations Manager
Affiliated Foods*